Services guide.

Your guide to all the services that are available.

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1.

Your handy guide to remind you which bill payment services you can offer to customers.

In 2018, Payzone was purchased by the Post Office Group and together, we have a combined network of around 24,000 stores and branches that provide bill payment services. Our network is growing fast, as we roll out more and more exciting bill payment services to boost your footfall.

In-store services that really make a difference.

As a Payzone retailer, you can offer a huge range of bill payment services to your customers. Services include **gas & electricity**, **mobile phone top-ups**, **transport and travel** and **online gaming**. A variety of other bill payment options are available too, such as rent, council tax and water bills.

Many customers rely on accessing the services they need from their local Payzone store and choose to pay their bills using this method for several reasons: Maybe they don't have a bank account, or may get paid weekly and find it easier to manage their money this way. Others might simply prefer paying over-the-counter instead of making online payments.

Please make sure you and your staff are aware of the bill payment services that are available through Payzone. It will help us to deliver a reliable service to our customers across our growing network.

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2.

Prepaid Gas & Electricity

Using a gas card, electricity key or Powercode to top up your energy supply.

Payzone product	Partners
Prepaid gas top-ups (using a gas card) 	• British Gas • EDF • Ovo • E.ON Next • Utilita • Octopus • Bulb • Opus • Co-Op Energy • Scottish Power • Affect Energy • Bryt Energy • Ecotricity • E • Good Energy • Shell Energy • Yu Energy
Prepaid electric top-ups (using an eletricity key) 	• British Gas • EDF • Ovo • E.ON Next • Utilita • Bulb • Opus • Octopus • Scottish Power • Co-op Energy
Prepaid electric top-ups (via Keypad)	• Airtricity SSE • Budget • Calor Gas

*The list of service providers is not comprehensive. If in doubt, insert the key or card into the device and follow the simple steps.

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3.

Prepaid Gas & Electric

Topping up a smart meter, using your smart card or smart voucher.

Payzone product	Partners
• **Prepaid top-ups using a smart card/voucher**	• British Gas • E.ON Next • Jersey Electricity: Electricity only • Utilita • Bulb • Scottish Power • Ovo • EDF

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4.

Prepaid Gas & Electric

New gas card and electricity key distributors and activating a gas card or electricity key.

Payzone product	Partners
• **Prepaid gas card distributor**	• British Gas • E.ON Next • EDF • Scottish Power • Ovo
• **Prepaid electric key distributor**	• British Gas • E.ON Next • EDF • Scottish Power • Ovo
• **Prepaid gas card initialisation**	• British Gas • Ovo • E.ON Next • EDF • Scottish Power
• **Prepaid electric key initialisation(activating a new/blank key)**	• British Gas • Ovo • E.ON Next • EDF • Scottish Power

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5.

Bill Payments

Via a paper bill or magnetic payment card.

Payzone product	Partners
• **Bill Payments (barcode & magnetic payment card)**	• British Gas • EDF • E.ON Next • United Utilities • Next • Anglian Water • Thames Water • Bristol & Wessex Water (including Water 2 Business) • CapQuest Debt Recovery • HSBC Bank • Airtricity (SSE) • Bulb • Scottish Power • Ovo

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6.

Mobile Top-ups

Payzone product

- **Mobile top-ups/e-voucher**

Partners

- Vodafone
- EE
- O2
- Three
- Giffgaff
- Lebara Mobile
- Tesco Mobile
- Asda Mobile
- Virgin Mobile
- Vectone
- Vectone Chilli Talk
- Talk Home
- Talk Home Mobile
- Anywhere SIM
- Nomi Call
- AfriMobile
- Broadsword Talk Home
- CFS – Zipp Ltd
- Clearsettle
- Digicel Vizz
- Ezetop Electronic Top-up
- First National Electronic
- Global Pay
- Globecom
- IDT Mobile
- Imovo
- Inexus ETU
- Jersey E-voucher (airtel
- JT Guernsey E-voucher
- Lycatel
- Mad 4 minutes
- Mobitech
- MobiTop
- Oxygen8
- Phonate
- PLDT
- QiComm Digicel Vizz
- Roshan Vizz
- Sim2dial E-Voucher
- SimpleCall Speak
- Telecom Ltd

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7.

Local Government and Local Housing Services

Local Government bills and local Housing Association services at Payzone stores.

Payzone product	Partners
• **Local government and local housing** • **Other**	**Including:** • Birmingham • Blackburn • Bournemouth • Cambridge • City of Salford • Dudley • Guildford • Ipswich • Islington • Lancashire • Leeds • Lincoln • Liverpool CC housing • Mid Devon • Notts • Peterborough • Kensington & Chelsea • Kingston • Slough • South Glocs • St Albans • Stoke-on-Trent • Taunton • Trafford • Warwickshire • Wigan • Wokingham **Full list available at: payzone.co.uk/customers/bill-payments-for-housing-associations-and-councils/**

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8.

Gift Cards & Gaming

Vouchers for online music, television, gaming and much more.

Payzone product	Partners
• **Gift cards**	• One4all • Choice • Amazon
• **Online Gaming and Lottery**	• Pokerstars • The Health Lottery

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9.

Transport & Ticketing

Paper and smart travel tickets for the bus, train, tram and coach as well as pay for tolling charges.

Payzone product	Partners
• **Transport – ticketing & smart ticketing**	• Centrebus paper bus ticketing • GTR Key Go top-up (Southern Railway) • Nbus paper bus ticketing (West Midlands) • SWIFT smart ticketing (West Midlands & Coventry) • TravelMaster South Yorkshire • Mcard West Yorkshire • Transdev (West Yorkshire) • Stoke Rider paper bus ticketing • Transport for Wales (train tickets) • National Express Bus in the West Midlands • National Express Coach
• **Transport – tolling**	• Dartford Tolling • Mersey Crossing

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10.

Other Services

Payzone product	Partners
• **Lottery**	• The Health Lottery
• **Parcel services**	• HubBox
• **Digital payments (mobile & web)**	• Amazon
• **Scan and save**	• Jisp

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